

Supplement: LDI Review of Year 5

CATALOGS AND DELIVERY SYSTEMS

System/Service	Metric	FY 2002	FY 2003	Growth
HOLLIS CATALOG (a)				
	records	9,250,587	9,189,621	-1%
	key word searches	n/a	3,588,113	n/a
	all searches and browses	6,521,038	n/a	n/a
"HARVARD LIBRARIES" PORTAL: web interface to electronic resources and journals				
	resources listed user sessions (on commercial resources)	4,132	5,325	29%
		2,170,202	3,068,968	41%
E-RESERVES: online access to reserved course materials				
	courses supported	91	136	33%
	items on e-reserve	1,913	2,162	12%
VIA (VISUAL INFORMATION ACCESS): union catalog for visual materials				
	records	159,235	198,225	24%
	searches	22,789	27,411	20%
	contributing units	16	18	13%
OLIVIA: cataloging system for visual materials (b)				
	records	300,293	291,988	-3%
	contributing units	16	16	0%
OASIS (ONLINE ARCHIVAL SEARCH INFORMATION SYSTEM): union catalog for finding aids for archives and manuscripts				
	records (finding aids)	623	1,686	171%
	contributing units	13	17	31%
HARVARD GEOSPATIAL LIBRARY (HGL): access to geospatial materials held in Harvard's libraries				
	data sets	14	17	21%
	data layers	1,400	2,500	79%
	requests processed	146,700	236,600	60%

(a) The FY2003 decrease in HOLLIS records is a result of the conversion to the new HOLLIS system, when records for non-Harvard holdings were removed.

(b) The FY 2003 decrease in OLIVIA records reflects the elimination of duplicate and/or inadequate data.

STORAGE SERVICES

System/Service	Metric	FY 2002	FY 2003	Growth
DIGITAL REPOSITORY SERVICE (DRS): storage and preservation services for digital objects				
	objects stored disk storage (in gigabytes)	289,022	485,963	68%
	contributing units	823	3,193	288%
		17	22	29%
NAME RESOLUTION SERVICE (NRS): persistent naming for digital objects				
	names registered	65,225	223,621	243%
	requests processed	4,446,629	10,635,098	139%
ACCESS MANAGEMENT SERVICE (AMS): controls access to restricted resources				
	requests processed	2,176,684	3,394,763	56%

July 2003
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